TERMS AND CONDITIONS FOR CUSTOMERS OUTSIDE THE EUROPEAN UNION

§1 General Provisions

1. These terms and conditions define the rules for sales and delivery of goods offered by the Vouge Vintage online store to countries outside the European Union.
2. The store is owned by TRENDIO - Paweł Boczek, headquartered in Kielce, Daleka 23/28, 25-319 Kielce, Poland.
3. The online store operates at www.vouge-vintage.com and provides international shipping.
4. These terms apply exclusively to customers outside the European Union and aim to clarify sales conditions, delivery, returns, and tax and customs obligations.

§2 Orders and Payments

1. Customers can place orders via the store's website.
2. All prices listed on the website are net prices and do not include customs duties or taxes applicable in the recipient's country.
3. Accepted payment methods:
    - Bank transfer (SWIFT/IBAN)
    - Credit/debit card payment
    - PayPal
    - Other payment systems indicated on the store's website
4. The customer must make the payment in the currency specified on the website. Any currency conversion fees are borne by the customer.

§3 Customs Duties, Taxes, and Import Fees

1. Orders shipped to countries outside the EU may be subject to customs duties, import taxes, and other fees applicable in the destination country.
2. The customer is responsible for paying all additional customs and tax charges according to the regulations of the destination country.
3. Before placing an order, the customer should check local customs and tax regulations.
4. Vouge Vintage is not responsible for additional import costs.

§4 Delivery and Processing Time

1. Orders are shipped via international courier or postal services.
2. Delivery costs depend on the destination country and the chosen shipping method. Details are provided during the order process.
3. The estimated delivery time depends on the destination country and ranges from 7 to 30 business days.

4. The store is not responsible for delays resulting from customs clearance procedures in the recipient's country.

§5 Returns and Complaints

1. The customer has the right to return a product within 14 days of receipt, provided that the product has not been used and is in its original packaging.
2. The return shipping cost is borne by the customer unless agreed otherwise.
3. Complaints regarding defective products can be submitted via email to: info@vouge-vintage.com.
4. The store will review complaints within 14 days and inform the customer of its decision.
5. If a complaint is accepted, the customer is entitled to a replacement product, repair, or refund.

§6 Data Protection

1. Customers' personal data is processed in accordance with the privacy policy available on the store's website.
2. The customer has the right to access, correct, or request the deletion of their personal data.
3. Personal data of non-EU customers may be shared with third parties (e.g., courier companies) only as necessary for order fulfillment.

§7 Final Provisions

1. Any matters not regulated in these terms shall be governed by Polish and international law.
2. Any disputes arising from order fulfillment will be settled by the competent court for the store's headquarters unless the customer's national law states otherwise.
3. These terms are effective from the date of their publication on www.vouge-vintage.com.